

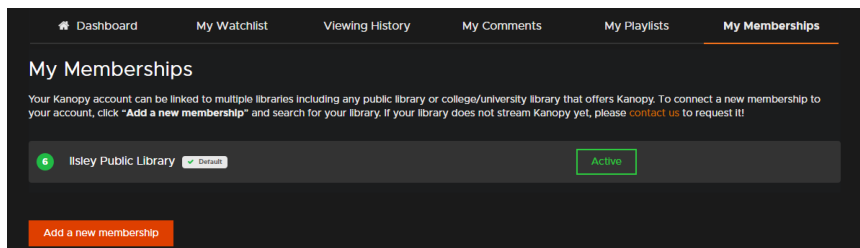
Logging onto Kanopy

Have you watched Kanopy on your computer before but have forgotten how to use it?

Here are some troubleshooting steps:

- 1) [On your computer visit the Kanopy login page.](#)
- 2) Enter your Email address
- 3) Enter your Kanopy password--this is NOT your library password (last name, all capitals). If you have forgotten your Kanopy password, click on [the Forgot your password link and have a new password sent to your email address.](#)
- 4) Once your new password arrives in your email, use this to login to Kanopy.

If you have used Kanopy before, your Ilsley Public Library membership (Ilsley card number and Ilsley password) are already linked to your Kanopy account. Once you log into Kanopy, you can see your **Library memberships** beneath your name in the upper right hand corner of Kanopy:



If your Ilsley Public Library account is not listed as Active, send an email to info@ilsleypubliclibrary.org and we can help you troubleshoot.